

Before you start

Choose the user interface you would like to use:

- **Web browser** to access www.rwpoll.com
- **ResponseWare App. for iPhone™ and iPod touch®** – download from iTunes or Apple App. store.
- **ResponseWare App. for BlackBerry®** – download from <https://www.rwpoll.com/download.aspx>

System Requirements

ResponseWare Webpage (www.rwpoll.com)

- Internet connectivity
- A web browser that supports AJAX, JavaScript™ and HTTP requests such as:
 - ✓ Internet Explorer® 7 or higher
 - ✓ Firefox® 2 or higher
 - ✓ Netscape® 8 or higher
 - ✓ Safari® 3 or higher

ResponseWare App. for iPhone™ and iPod touch®

- iPhone or iPod Touch OS 2.0 or higher
- Wi-Fi or cellular connection (for optimum performance, a Wi-Fi connection is recommended).

ResponseWare App. for BlackBerry® smartphones

- BlackBerry OS version 4.2.0 or higher
- Wi-Fi or cellular connection (for optimum performance, a Wi-Fi connection is recommended)

NOTE: If you are experiencing connection issues on your Blackberry, it is possible that your carrier may require an APN setting to use ResponseWare on your mobile device. Please consult with your carrier for the APN that will allow you to access port 80.

Joining a ResponseWare Session

Using ResponseWare Application for iPhone and iPod touch®

1. Select the ResponseWare application on your device.
2. Select the **Identify Myself As** field.
3. Enter your First Name and Last Name.
4. Select **Save**.
5. Select the **Session to Join** field.
6. Enter the **Session ID** provided by the presenter and select **Join**.

Using ResponseWare Application for BlackBerry

1. Select the ResponseWare application on BlackBerry.
2. Select **Join Session**.
3. Enter the **Session ID** provided by the presenter.
4. Enter your **First Name** and **Last Name**. (If requested).
5. Select **Save User Info**

Using Web-based ResponseWare (www.rwpoll.com) on your Laptop, Netbook, Desktop, or Mobile Phone

1. Using your web-browser, go to www.rwpoll.com.
2. Enter the **Session ID**.
3. Click **Join**.
4. Enter your **First Name** and **Last Name**. (If requested).
5. Click **Continue**.

Responding to Questions

1. Questions will display on your device as they appear on the presenter's screen.
2. Submit your answers by selecting your answer choice or choices.
3. You may change your answer, while the voting is open, by making another selection.
4. Once voting is closed the results are displayed.

Contact Us

For further information please contact our customer support specialists.

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International: +61 7 3440 8000

Via email: support@keepad.com

Via web: www.keepad.com