



**KEEPAD**  
INTERACTIVE

TEACH  
ASSESS  
POLL

# USER GUIDE

 **ResponseWare**<sup>TM</sup>

for iPhone<sup>TM</sup>

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# Technical Requirements

- iPhone or iPod Touch OS 2.0 or higher.
- Wi-Fi or cellular connection (for optimum performance, a wi-fi connection is recommended) capable of supporting one simultaneous connection for each ResponseWare device on the network

**Warning** If you do not have an unlimited data plan, you may be charged for connectivity by your mobile phone provider.  
Keepad Interactive is not responsible for any mobile phone usage charges.

**Note** Presenters must have TurningPoint 2008 installed and ResponseWare enabled. For instructions on enabling ResponseWare please refer to the ResponseWare user guide located [here](http://www.turningtechnologies.com/responsesupport/productguidesmanuals/responsesdevicesupportdocs/).  
(<http://www.turningtechnologies.com/responsesupport/productguidesmanuals/responsesdevicesupportdocs/>)

# Installation

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## Installing ResponseWare on your iPhone

### Step by Step Instructions

- 1 You can download ResponseWare either from iTunes, or the App Store on your iPhone or iPod Touch.

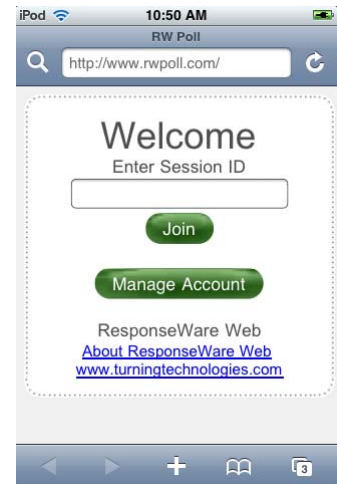
# Accounts

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## Creating a ResponseWare Account

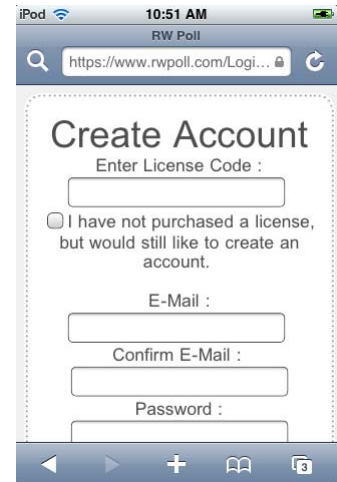
### Step by Step Instructions

- 1 Go to <http://ww.rwpoll.com> on your Web browser.



2 Select **Manage Account**.

3 Select **Create Account**.

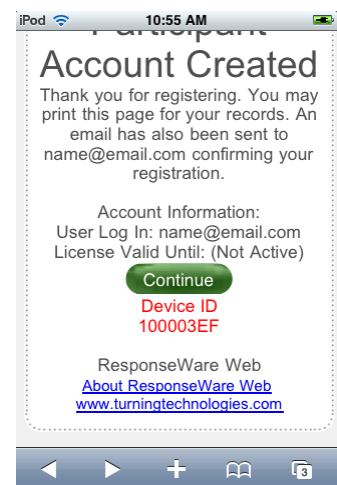


The screenshot shows the 'Create Account' page on an iPod touch. The page title is 'Create Account'. Below the title, there is a text input field labeled 'Enter License Code :'. Below that is a radio button with the text 'I have not purchased a license, but would still like to create an account.' followed by another text input field labeled 'E-Mail :'. Below that is another text input field labeled 'Confirm E-Mail :'. Below that is a text input field labeled 'Password :'. The page is displayed on an iPod touch screen with a status bar at the top showing 'iPod', signal strength, '10:51 AM', and battery level. The browser address bar shows 'https://www.rwpoll.com/Logi...'. The bottom navigation bar shows back, forward, home, and search icons.

4 Enter the information in the fields provided.

5 Select **Create Account**.

Confirmation that the account was created successfully is displayed, along with Device ID information.



The screenshot shows the 'Account Created' confirmation page on an iPod touch. The page title is 'Account Created'. Below the title, there is a paragraph of text: 'Thank you for registering. You may print this page for your records. An email has also been sent to name@email.com confirming your registration.' Below that is a section titled 'Account Information:' with the following details: 'User Log In: name@email.com' and 'License Valid Until: (Not Active)'. Below that is a green button labeled 'Continue'. Below the button is the text 'Device ID 100003EF'. At the bottom, there is a link for 'ResponseWare Web' with the URL 'www.turningtechnologies.com'. The page is displayed on an iPod touch screen with a status bar at the top showing 'iPod', signal strength, '10:55 AM', and battery level. The bottom navigation bar shows back, forward, home, and search icons.

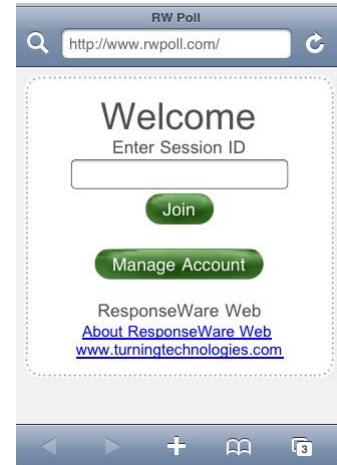
- 6 Click **Continue**.

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## Changing Your Account Password

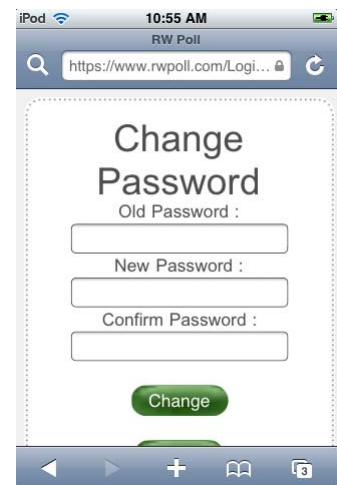
### Step by Step Instructions

- 1 Go to <http://ww.rwpoll.com> on your Web browser.



- 2 Select **Manage Account**.

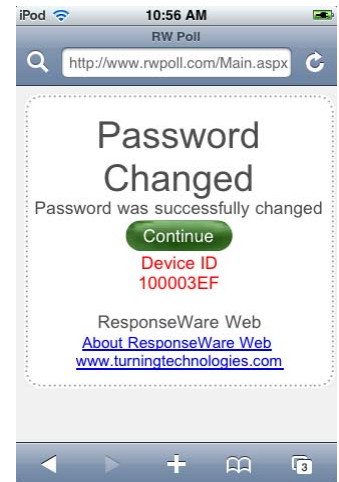
- 3 Select **Change Password**.



- 4 Enter the requested information in the fields provided.

- 5 Select **Change**.

Confirmation that your password was successfully changed displays on your screen.



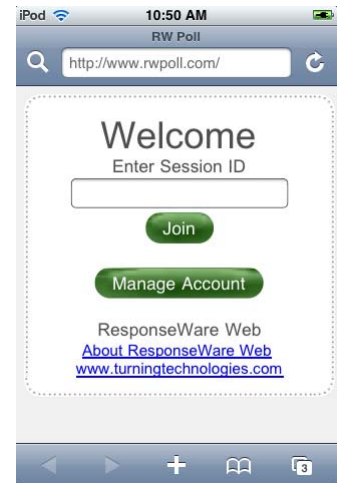
- 6 Select **Continue** to be returned to your account home page.

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## Adding a License

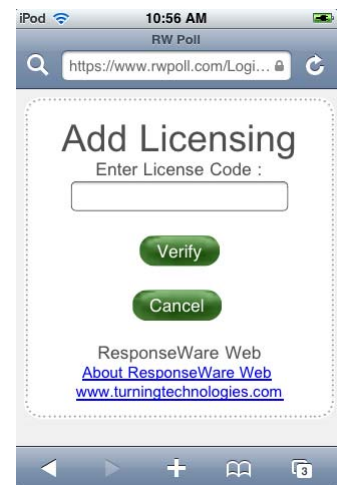
## Step by Step Instructions

- 1 Go to <http://ww.rwpoll.com> on your Web browser.



- 2 Select **Manage Account**.

- 3 Select **Add License**.



4 Enter the **License Code** in the field provided.

5 Select **Verify**.

# Sessions

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## Logging Into a Session

### Step by Step Instructions

- 1 Select **ResponseWare** on the iPhone.



- 2 Select the **Join As** field.



3 Enter the **User Name** and **Password**.

4 Select **Done**.

5 Select the **Identify Myself As** field.



# Sessions

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## Logging Into a Session

### Step by Step Instructions

- 1 Select **ResponseWare** on the iPhone.



- 2 Select the **Join As** field.



- 9 Enter the **Session ID** provided by the presenter.

- 10 Select **Join**.

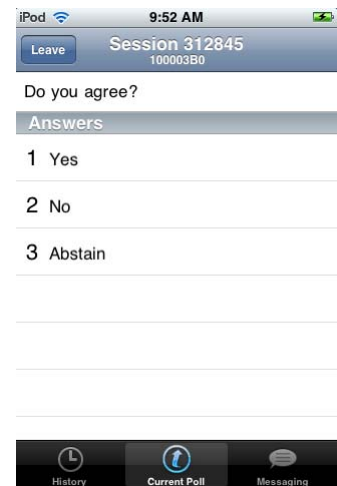
**Note** The next time you open ResponseWare, your Join As and Identify Myself As fields will retain the information from the previous session.

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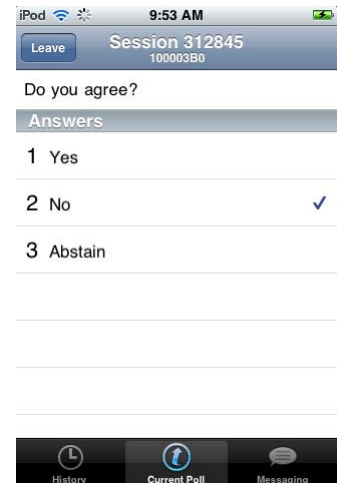
## Responding to a Multiple Choice or Multiple Response Question

### Step by Step Instructions

- 1 ResponseWare displays the questions on your iPhone as they appear on the presenter's screen.

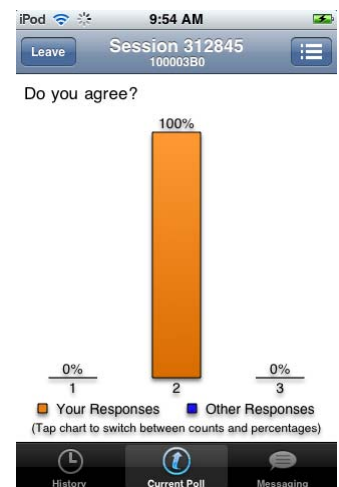


- 2 Submit your answers, by selecting the answer choice or choices.

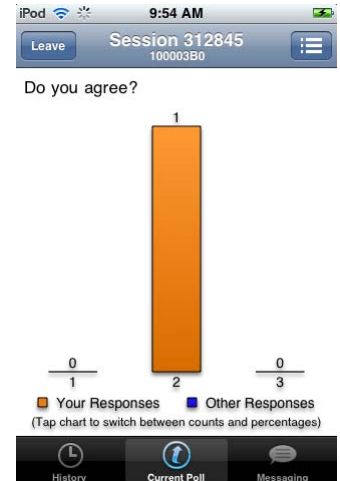


- You may change your answer, while polling is open, by making another selection.

- 3 Once polling is closed the results are displayed.



- Tap the chart to view the number of responses instead of the percentages.



- Tap the chart again to return to percentages.
- To view the question, select the Question View Icon in the upper right-hand corner.
- To return to the chart select the Chart View Icon in the upper right-hand corner.



- 4 The next question is automatically displayed.

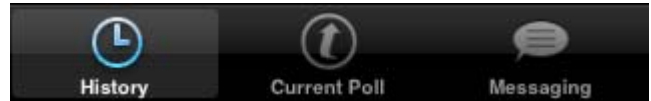
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## Viewing the Question History

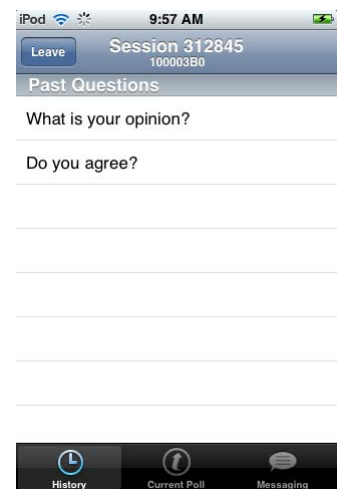
### Step by Step Instructions

View questions previously surveyed during the session.

- 1 Select the **History** Icon on the bottom left-hand corner.



- 2 Select a question to view the results or answer options.



- 3 Select **Current Poll** to return the present question.



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## Sending Messages to the Presenter

### Step by Step Instructions

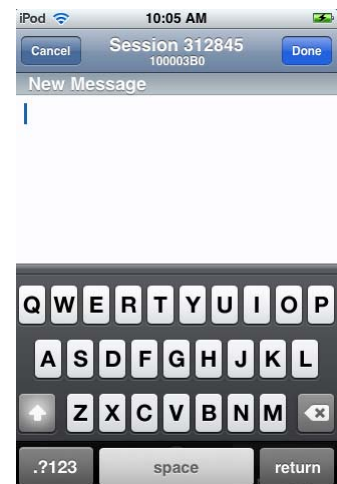
- 1 Select the **Messaging** Icon on the bottom of the window.



- 2 Select the **Paper/Pencil** icon in the top right-hand corner.



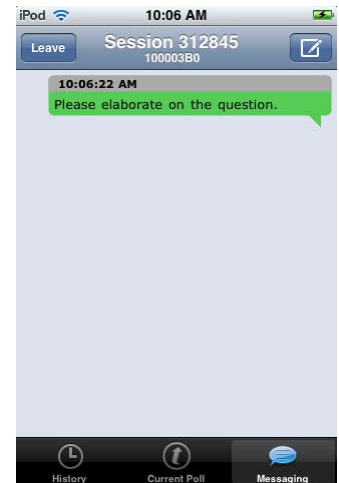
The new message window opens.



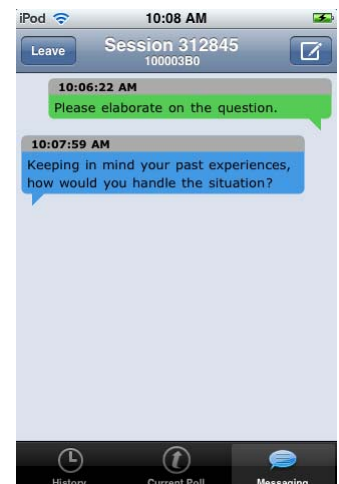
3 Enter your message text.

4 Select **Done**.

Your message is displayed in green.



5 A message from the presenter is displayed in blue.



6 Select **Current Poll** to be returned to the question.

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## Logging Out of a Session

### Step by Step Instructions

- 1 Select **Leave** on the top-left hand corner.



- 2 You are returned to the ResponseWare Home Page and your *Join As* and *Identify Myself As* information is retained for the next session.

**Note** If the presenter exits out of the presentation, your screen displays "Polling Closed." You must still select Leave to log out of the session.

# Customer Support Resources

For further assistance with TurningPoint, our Customer Support Specialists can be reached at [support@keepad.com](mailto:support@keepad.com).

Freecall within Australia: 1800 463 279

International: +61 7 3440 8000

Via the web: [www.keepad.com](http://www.keepad.com)

Via email: [support@keepad.com](mailto:support@keepad.com)

## Corporate Headquarters: Sydney, Australia

42 Richmond Road,  
Homebush, New South Wales, 2140  
Sydney, Australia

Tel: + 61 2 9390 9000

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## Office Locations:

Europe  
Japan  
Singapore  
Australia  
New Zealand