

Quick Start Guide

Quick Start Guide TurningPoint® 2006

Contents

BEFORE YOU START	2
INSTALLING TURNINGPOINT	2
INSTALLING THE RECEIVER.....	6
SETTING UP THE HARDWARE.....	6
SEARCHING FOR THE RESPONSE DEVICE	7
TESTING YOUR HARDWARE	9
TROUBLESHOOTING AND SUPPORT	10

BEFORE YOU START

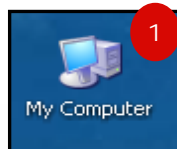
1. Log onto your computer as an administrator.
2. If you do not have **TurningPoint™** software on your computer, insert the CD-ROM provided.
3. The latest version of software is also available for download from www.keepad.com

NOTE

If you presently have an earlier version of TurningPoint™ on your computer you must uninstall it before you install the new version.

INSTALLING TURNINGPOINT

1. Open **My Computer**.



2. Click on the **CD Drive** icon to open the CD.



3. Double click on the setup.exe icon to run the program.



NOTE:

Steps 1 and 2 are only required if installing from CD.

4. TurningPoint™ requires the **Microsoft.NET** framework to operate. If it is not already installed on your computer TurningPoint™ will install it for you; simply follow the prompts.



5. When Microsoft.Net finishes installing the **TurningPoint™ Installation Wizard** will start.



INSTALLING TURNINGPOINT cont

6. At the license agreement window choose "I accept the terms in the license agreement. Click Next.

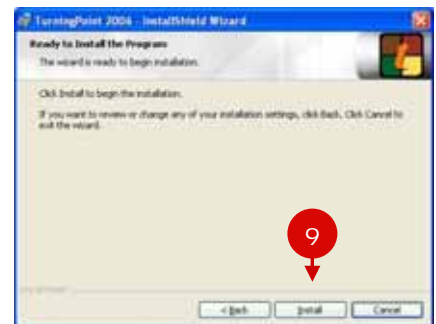


7. Complete the information in the customer information window. Click Next.



8. You will then be asked if you want to install TP 2006 into your program files, accept the default location.

9. You are now ready to install. Click Install.



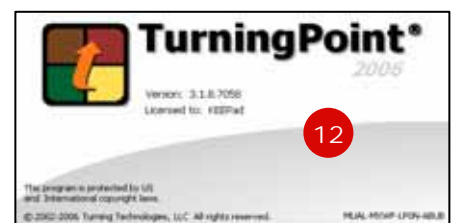
10. It will take a few minutes to install. When you see the following click finish.



11. Open **TurningPoint** from the icon on your desktop

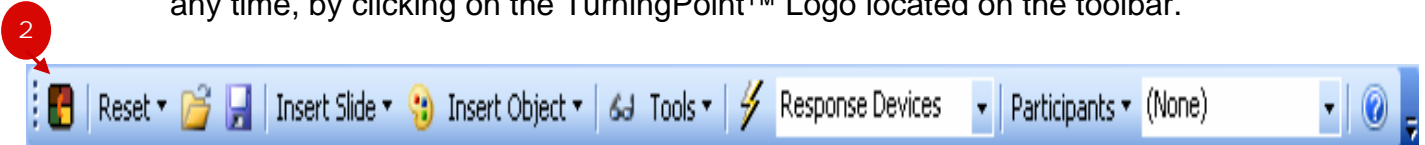


12. TurningPoint™ will open. Note that the Version Number in this example is 3.1.8.7058



ACTIVATING TURNINGPOINT

1. It is important that you activate your software when it is first installed.
2. If you need to reactivate your software, you can access the activation screen at any time, by clicking on the TurningPoint™ Logo located on the toolbar.



3. Choose: **Activate License over web.** Click Next.

Note: If your computer uses a firewall choose **Activate License by phone.**
The phone number is: 1800 463 279
 (If calling dialing from overseas, the number is: +61 7 55 922800)



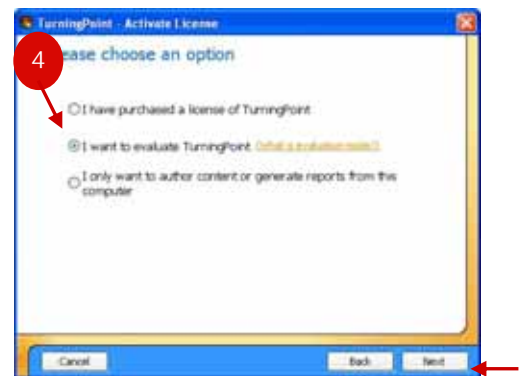
4. Choose: **I want to evaluate TurningPoint.** Click Next.

Why select Evaluation mode?

Activating your software in Evaluation mode will allow you to activate a full working version of Turning Point onto an unlimited number of PCs.

Your license code is contained on the receiver.

Once the receiver is connected to the PC the evaluation license will be overridden by the license on the receiver and you can set up the system for the full number of keypads you have purchased.



5. The license code field should already be completed. **Fill in all the contact details.** Click Next.



ACTIVATING TURNINGPOINT cont

6. If you chose: **“Activate License over the web”** you will now see this screen. Click Finish



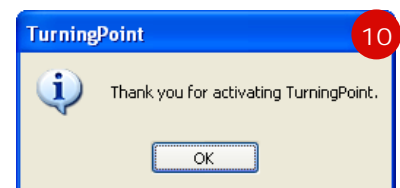
7. If you chose: **“Activate License by Phone”** you will now see this screen.

8. Phone **1800 463 279** and quote your unique **Key Code** to receive your Activation code.

9. Enter in the **Activation code** and press Finish.

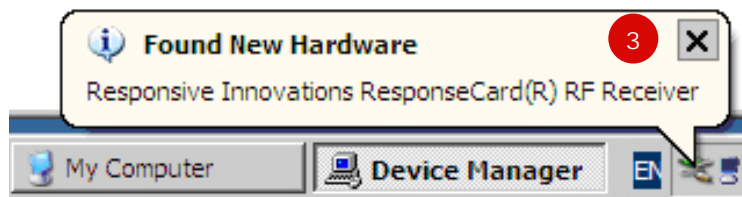


10. **“Thank you for activating TurningPoint”** will pop up.



INSTALLING THE RECEIVER

1. With TurningPoint™ already open plug the RF Receiver into a USB port on the computer.
2. You should see a **GREEN** light on the receiver.
3. The first time you install your receiver, the Found New Hardware balloon will appear and automatically load the drivers needed for the receivers. (these are included in the TurningPoint™ installation.)



Note

If your login profile does not allow you to install hardware you will need to contact your administrator for the appropriate privileges.

SETTING UP THE HARDWARE

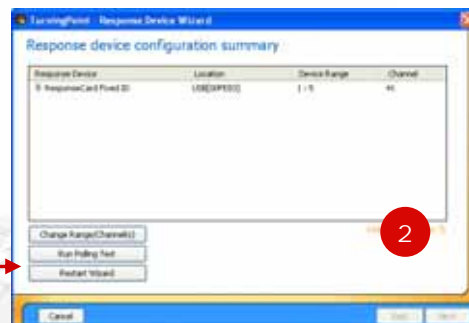
NOTE

This Hardware set-up should be performed **every time** you plug in the receiver to test the communication between TurningPoint™ and the Keypads.

1. Ensure the receiver is plugged in then select the **lightning bolt** from the TurningPoint toolbar to open the **Response Device Wizard**.



2. Click on **Restart Wizard**.



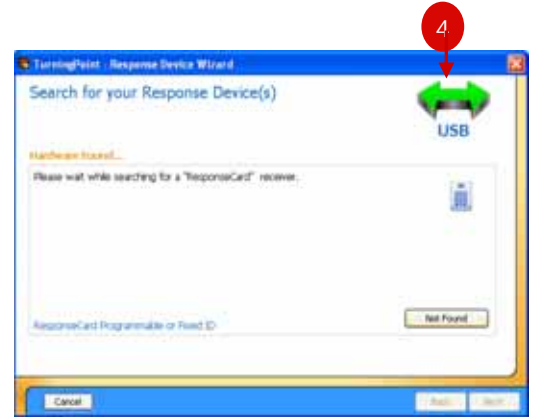
3. Select **ONLY Response Card Programmable**. Click Next.



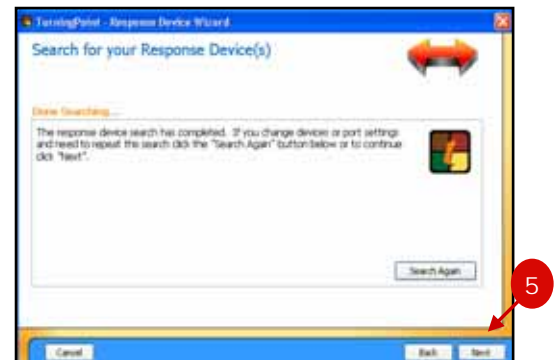
SEARCHING FOR THE RESPONSE DEVICE

4. TurningPoint™ will now begin searching for your receiver.

When the receiver has been found the arrow will flash **GREEN** then back to red again.

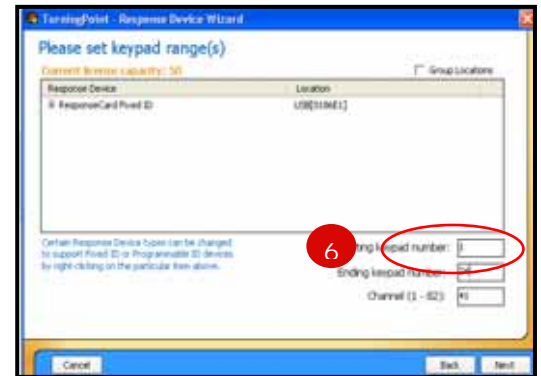


5. When it is done searching Click **Next**.



SETTING UP THE HARDWARE

- The following screen is a Summary of how you are connected. Here you can set range for the **number of Keypads** you are using and the **Radio Frequency (RF) channel** on the receiver.



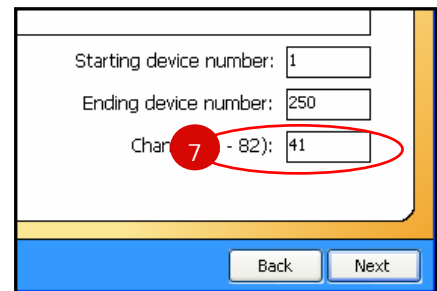
Example:

If you are using 24 Keypads the starting device number should be 1 and the ending device should be set to 24.

When using **multiple receivers in close proximity** you may need to set the receivers on different Radio Frequency Channels to avoid interference.

There are 82 possible channels; the default channel is **41**.

- To **change the channel on the receiver**: Enter a number between 1 and 82 in the Channel field. Click Next.



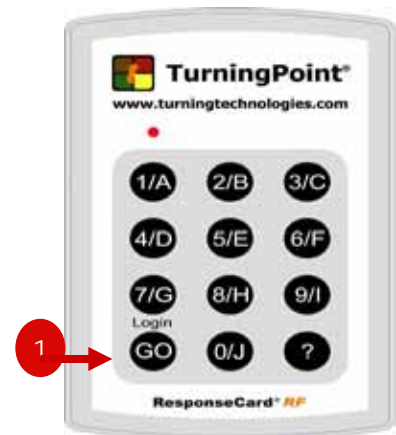
NOTE

When choosing channels it is best use channels that are far apart. For example if one receiver is set to channel 41 a good choice for the other receiver channel would be 80.

CHANGING CHANNELS ON THE KEYPADS

To set your keypad to match the channel on your receiver.

1. Press the **GO** button on your keypad.
2. While the light is flashing **Red** and **Green** promptly enter the channel number that is on your **receiver**.
3. The light should stay a steady **Amber** colour.
4. Immediately press **GO** again.
5. Now the light should be a steady **Green** colour.

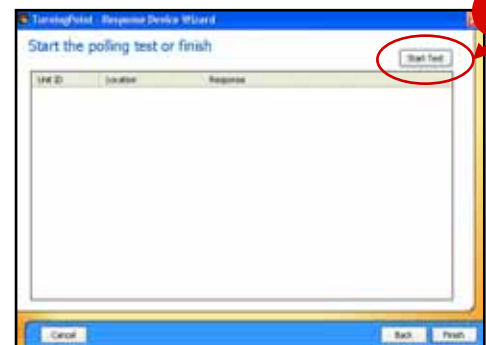


REMEMBER: GO - Channel Number - GO

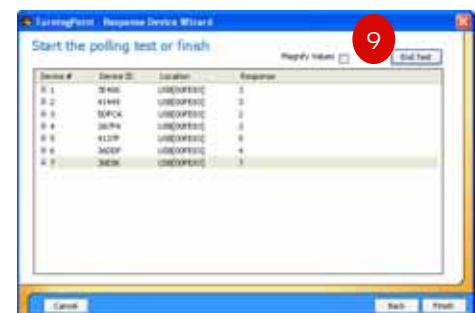
If you have a keypad that appears to not be working the first thing to check is the channel it is set to!

TESTING YOUR HARDWARE

8. Still in the Device Wizard select: **START TEST** from the upper right corner.



9. Press any key on some of the **keypads**. If the **keypad light** goes **green** and the response displays in the device wizard you have been successful.



10. Press **Finish** and your receiver and keypads are ready for use.

NOTE

You should test a few keypads to ensure you are getting a response.

Troubleshooting and support

If you have any questions, queries, or problems with your TurningPoint installation, please contact Keepad for support.

Freecall within Australia: 1800 463 279

Outside Australia: +61 7 5592 2800

Via the web: www.keepad.com

Via email: support@keepad.com

